



GENERIC PROMOTION OR COMPETITION RULES

Definitions

'TFS' means Timber Floor Solutions Ltd.

The 'Promoter' is TFS

'Disqualified Participants' are:

- (a) all TFS employees, all employees of associated suppliers to TFS and their Immediate Families;
- (b) all people under the age of 18 years

'Immediate Families' include spouses, Grandparents, Parents, Children, and Grandchildren whether by marriage, past marriages, remarriage, adoption, co-habitation or other family extension.

Entry

1. These Promotion or Competition Rules ('the Rules') apply to all TFS Promotions or Competitions (collectively 'the Promotion') conducted by means of any medium – radio, television, print, telephone or computer. The Rules may change from time to time.
2. If a particular Promotion has specific rules or terms ('the Specific Rules') those Specific Rules will apply if there is any inconsistency with the Rules.
3. Unless otherwise stated in the abovementioned specific rules or terms, registration, entry or vote is limited to 1 per person.
4. No purchase is necessary to win or participate in the Promotion, unless specified in the Specific Rules.
5. The Promotion is open to New Zealand Residents only. Disqualified Participants may not enter in the Promotion.
6. TFS reserves the right to exclude any person from participating in the Promotion on reasonable grounds.
7. MediaWorks reserves the right to refuse to award any prize to an entrant who TFS decides (in its sole discretion) has violated the Rules, gained unfair advantage in participating in the Promotion or won using fraudulent means.
8. By participating, entrants grant TFS exclusive permission to use their names, characters, photographs, videos, voices and likeness in connection with the Promotion and for future promotion and marketing purposes and waive any claims to royalty, right or remuneration for such use.
9. All entrant personal details must be valid and up to date and will be held by TFS and may be used for the purpose of the Promotion and for future promotion and marketing purposes in accordance with TFS Privacy Policy (see https://www.timberfloor.nz/uploads/5/5/6/3/55631047/tfs_privacy_policy.pdf) unless otherwise directed by contestants at the time of entry.
10. Personal information provided at the time of entry is presumed to be true and, in the case of text or email notification – active, through to and beyond the date of the Promotion's completion.
11. Where the promotion involves texting, the following apply:
 - a) Standard sms text charges will apply, unless otherwise stated in the Specific Rules and will depend on the entrants particular plan or agreement with their phone service provider;
 - b) Any form of automated text message is invalid;



- b) The telephone number from which the entry was made will be stored in a database. The entrant has a two-business-day period from the time of entry to request removal from the database. If no request is made it is deemed acceptance that the information can be used for future promotion and marketing purposes; and
- c) TFS takes no responsibility for text costs incurred after the Promotion has closed as stipulated in the Specific Rules.

Winning the Prize

- 12. Only the person who originally entered the Promotion can be awarded the prize ('the Winner').
- 13. The Winner will be determined in the manner set out in the Rules or the Specific Rules – if not specified then as determined by the Promoter who shall for this purpose be deemed the Judge.
- 14. The Judge's determination of the Winner will be final and no correspondence will be entered into.
- 15. The Winner will be notified by email, phone (voice or text), mail or in person and must be available for the preparation of all publicity that may be required by TFS. Where attempts to contact the Winner fail (eg. when the Winner cannot be contacted by phone after three attempts or mail sent is returned) the Judge will select another winner. If, after successful notification, the prize is not collected within two months of being announced it will be regarded as forfeit. (Note: 3 attempts to contact the Winner will include individual calls to any numbers provided at the time of entry.)
- 16. The prize is not redeemable for cash or transferable. No other family members, friends, office associates or any other person will be able to participate on the Winner's behalf.
- 17. Where the Winner is required to claim the prize in person, they must provide proper identification (eg driver's licence, passport, birth certificate).
- 18. The Winner takes the prize entirely at his/her own risk and indemnifies TFS in respect of any claim for any accident, injury, property damage or loss of life that may occur in connection with the prize. The Winner is responsible for all insurance, tax or other costs that may be associated with the prize.

TFS Responsibility

- 19. TFS reserves the right to amend, vary, extend or discontinue a Promotion at any stage, for any reason.
- 20. TFS takes no responsibility for any inability to enter, complete, continue or conclude the Promotion due to equipment or technical malfunction, busy lines, inadvertent disconnection, texts with a misspelt keyword, texts to an incorrect shortcode, Acts of God or otherwise.
- 21. To the fullest extent permitted by law TFS will not be liable for any loss or damage whatsoever (including but not limited to direct or consequential loss) or for personal injury as a result of Promotion entry or winning the prize.

Acceptance

- 22. Participation in the Promotion is deemed acceptance of these Terms and Conditions.
- 23. If the Winner does not accept these Terms and Conditions the prize will be forfeited.